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SERVICE AND SUPPORT

- Duncan takes pride in providing industry-leading, friendly service and support packages for all our products, reflecting our strong service ethic and culture
- Duncan's AutoFIELD service provides a complete monitoring and maintenance programme for our paid parking machines, ensuring our clients optimise their revenue opportunities through >99% uptime and rapid response and repairs
- A proven and comprehensive proactive and reactive maintenance programme
- 24/7 support for our parking machine, enforcement, sensor and LPR product range
- Friendly people who are locally-based (in Australia) and ready to assist at any time
- A policy of regular customer follow-up to ensure that all Duncan products are achieving the results our clients expect
- A range of comprehensive warranty options for the Duncan suite of hardware and software products

